



LOGGING INTO YOOBIC USING OKTA



WHAT THE GUIDE EXPLAINS

USER JOURNEY FOR SIGNING INTO THE YOOBIC ONE MOBILE APP VIA OKTA



Purpose

Show users how to sign into the Yoobic One app using Okta Single Sign-On.

Audience

Corporate users with a Greene King email address, plus Retail or non-GK system users.

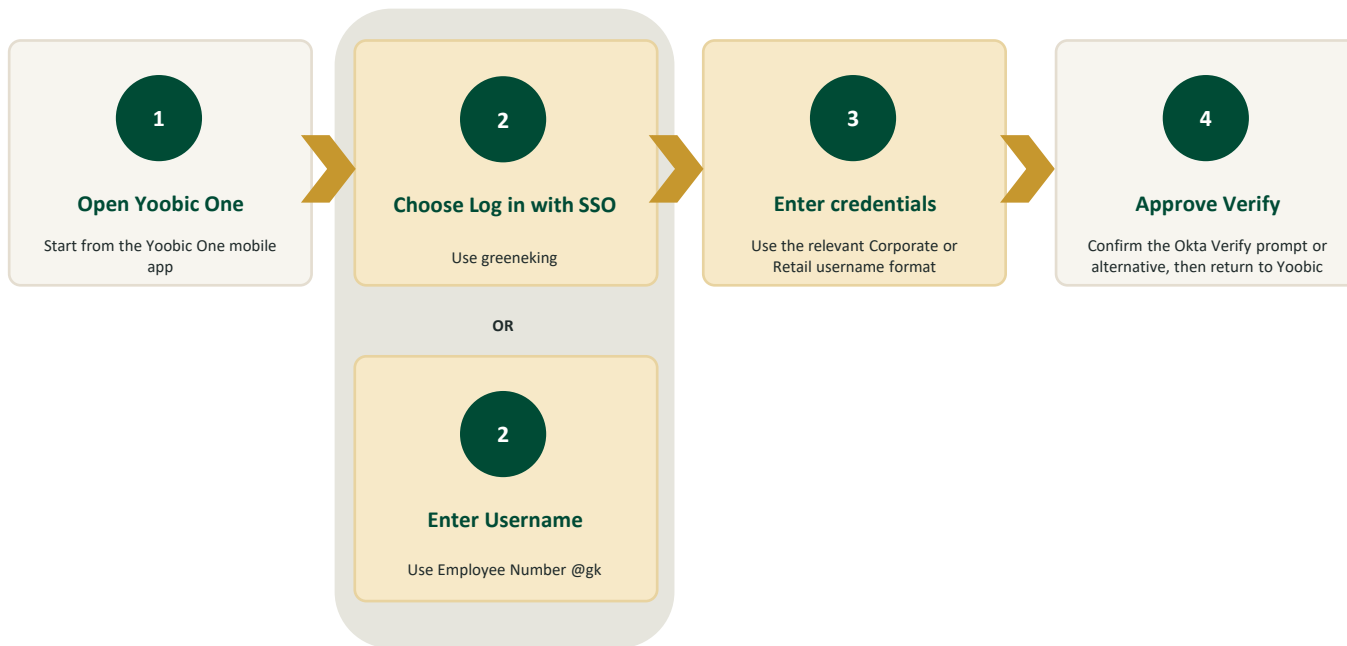
Key outcome

Yoobic authenticates successfully once the user signs in and confirms Okta Verify or alternative.

Support route

Users can email People@greeneking.co.uk or call the service line if they have problems.

END-TO-END SIGN-IN FLOW OVERVIEW



Email People@greeneking.co.uk or call 0800 731 1799 Option 4, Monday to Friday 09:00 to 17:00.

BEGIN IN THE YOOBIC APP

STEP 1



Yoobic sign-in screen

YOOBIC

Frontline Digital Workplace

USERNAME

Continue

☒ Remember the username

or

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Re-direct to Okta

10:03

Connecting to **YOOBIC**

Sign in with your account to access YOOBIC

GREENE KING

Okta Sign In

Okta Username
Retail - Emp No. / Corp - PC Username

Okta Password

☐ Remember me

Sign In

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Close

Example username format: 00123456@gk

Open the Yoobic One app on the device

Click 'Log in with SSO' and enter greeneking as the company name

Select Next

OR In the username box, enter your Employee Number @gk

Select Continue

ENTER THE RIGHT OKTA LOGIN DETAILS

STEP 2



Okta sign-in page

10:03

Connecting to Y
Sign in with your account to access YOOBIC

Okta Sign In

Okta Username
Retail - Emp No. / Corp - PC Username

Okta Password

☐ Remember me

Sign In

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Close

The username format depends on the user type:

Corporate users

Use PC / GK email username and password.

Example: JSmith1 or JSmith1.GM for General Managers

Retail or non-GK system users

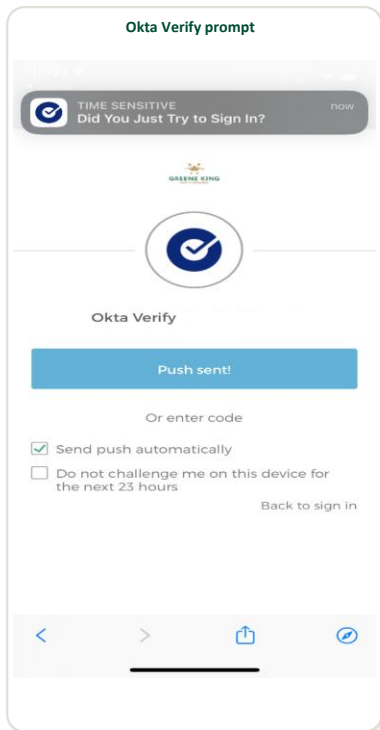
Use employee number and the password set when creating the Okta account.

Then click Sign In

Once the credentials are entered, select Sign In.

APPROVE THE SECOND-FACTOR PROMPT

STEP 4



The final step is confirming the authentication in Okta Verify.

If the push appears

- Approve the push notification from the pop-up
- Click “Yes, It’s me”
- Yoobic should authenticate and sign in

If no push appears

- Open the Okta Verify app on the device
- Look for the “Did you just try to Sign in?” prompt
- Click “Yes, It’s me”, then return to Yoobic

Alternative methods of Multi Factor may also be presented depending on set up.