



DOWNLOADING THE OKTA VERIFY APP

This step-by-step guide will show you:

- How to download the Okta Verify Application to Apple and Android devices

Okta Verify is a mobile app that is used to complete multifactor authentication (MFA) to access your Okta account.

1

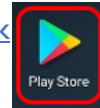
FIND THE APP

Open the application store on you mobile device

Apple Devices: [App Store Link](#)



Android Devices: [Play Store Link](#)



All major iOS version released in the last two years and all major Android versions released in the last five years are supported.



If you have a GK mobile device the application may already be installed.

2

SEARCH FOR THE APP "OKTA VERIFY"

Log for this logo to ensure you download the correct application:



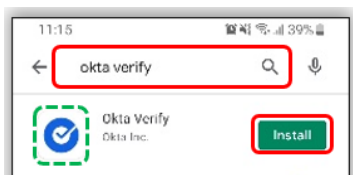
Make sure you install the "Okta Verify" and not the "Okta Mobile" application – this is a different Okta product – see this [guide](#) for more info.

3

INSTALL THE APPLICATION

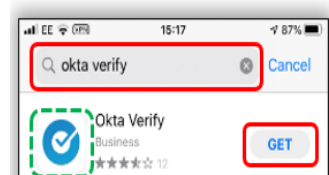
FOR ANDROID DEVICES

- Press the 'Install' button



FOR APPLE DEVICES

- Press the 'Get' button
- Press the 'Install' button and confirm as necessary



4

ACCESS THE APP

The application will now be installed on your mobile device and available for use.



Top Tip When you click on Install you may need to enter your Apple ID or password/fingerprint etc.



If you are unable to download Okta Verify because you do not have access to a smart phone or other suitable device, please contact the Okta Support Desk.

Okta@greeneking.co.uk

[Okta Help Page](#)



Here you will find some useful resources and links to help support you get the most out of Okta.



PHONE NUMBERS

1. Pub Teams 0800 7311799 (Option 4)
2. Support Teams 0333 3203310 (Option 1)

Call between 9am and 5pm (Mon – Fri, excluding bank holidays)



EMAIL ADDRESSES

1. Contact the Okta Support Desk via okta@greeneking.co.uk



LINKS / WEBSITES

1. Access Okta via myapps.greeneking.co.uk
2. Okta [Help Page](#)
3. My Pub [Help Page](#)



DOCUMENTS

1. [General Okta User Guide](#)
2. All other user guides can be found on the [Help Page](#)
3. My Pub [Help Page](#)